

# Pronestor Display™

## Samsung Tablets - Recommended Settings

Wednesday, September 2, 2015

This guide provides Pronestor's recommended settings for Samsung Tablets. If a Pronestor technician is called out – these settings are not recommended, but required.

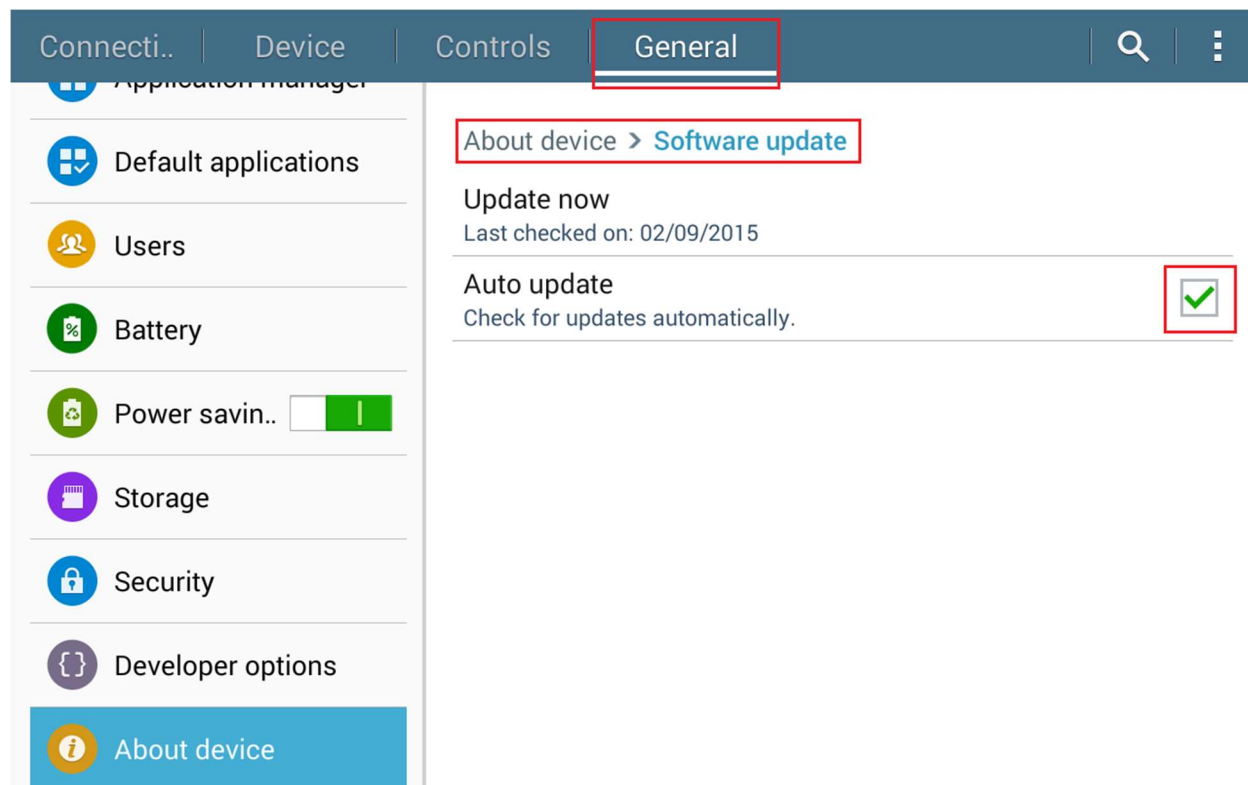
### 1. Automatic Updates

It is VERY important to disable automatic updates on the Samsung Tablet Android operating system.

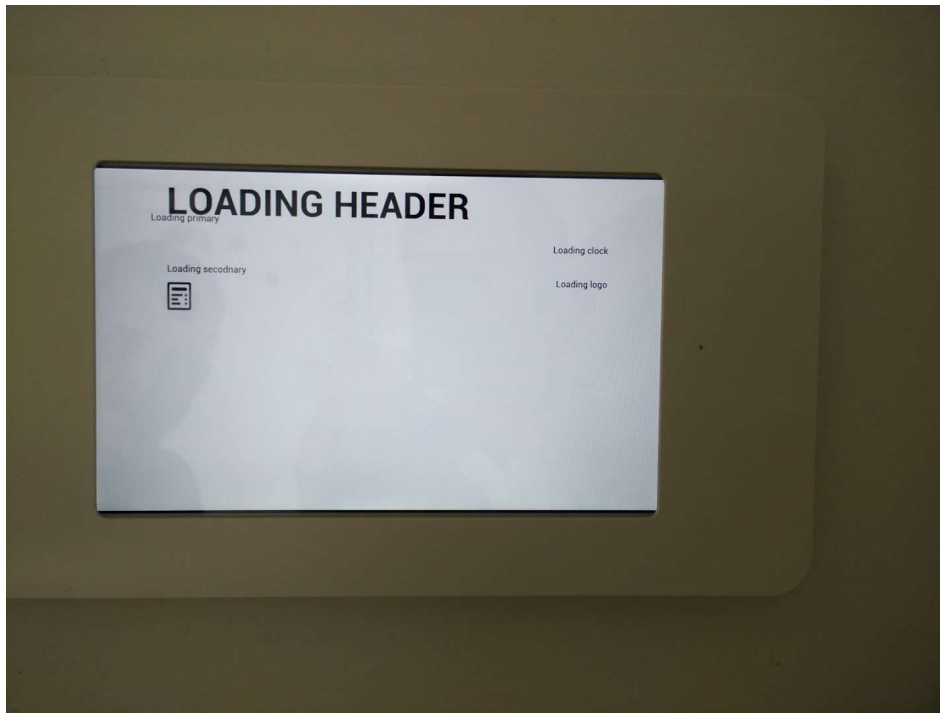
If not disabled, the Tablet will download large updates in background and disable Wi-Fi when ready to install. It will also interfere with Pronestor KIOSK browser, and it will not function properly.

You can disable automatic updated by going to:

Settings, General, About device, Software update – **UNCHECK** auto update.

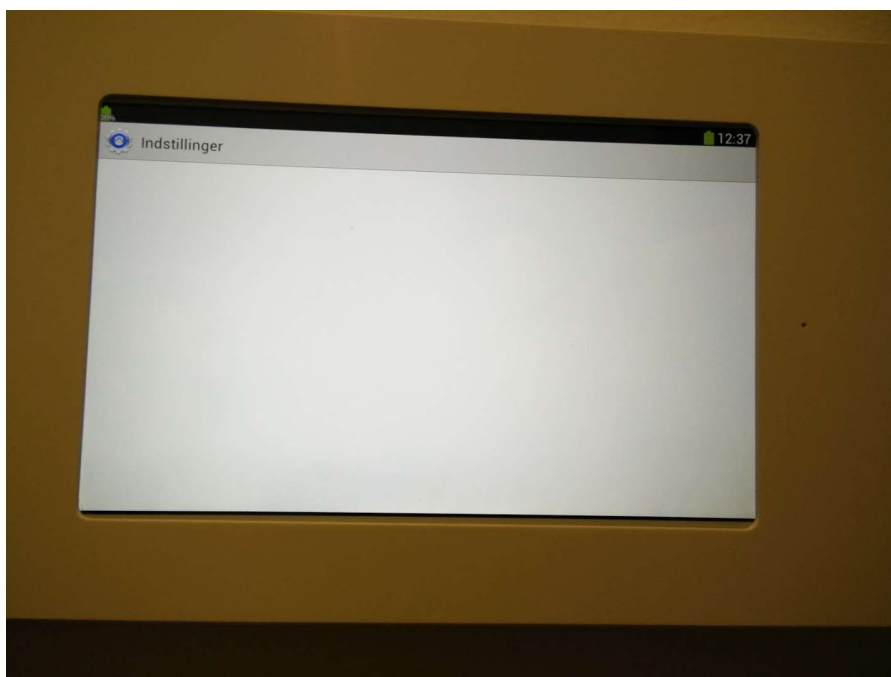


*This is an example of symptom with automatic update. Stuck on “Loading Header”.*

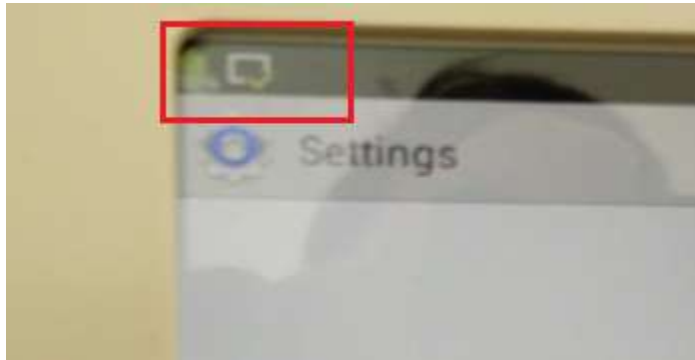


You can also experience that the tablet itself will not function properly. We have seen several times that “settings” in the Android OS will freeze and not work.

*Symptom with automatic update. It requires a reboot in order to fix this.*



When an automatic Samsung update is available this icon is shown in left top corner of the screen.



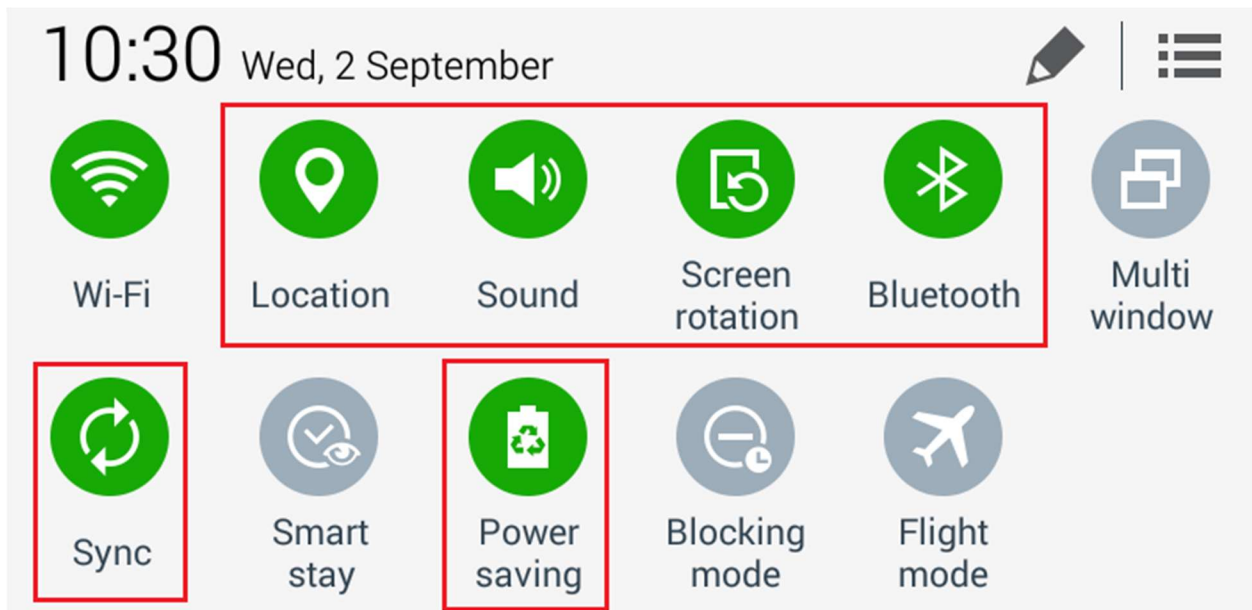
## 2. Disable unnecessary settings/ options on the tablet.

When swiping your finger down from top of the screen, a quick menu is shown. Disable following items:

**Location, Sound, Screen rotation, Bluetooth, Sync, Power saving.**

They are not needed and will provide a more stable "Pronestor Experience".

Below you can see the quick menu with the different settings/options. Everything with red marking needs to be disabled (grey)



**pronestor**